



**Return Authorization Form**  
Please fill out and include with returned item.

**RETURN ADDRESS:**  
Earth Sense  
Att. Online Parts  
PO Box 167  
W9715 State Road 96  
Dale, WI 54931-0167  
800-236-6647 / info@pellethead.com

Customer Name (Name order was placed under): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Order ID/Username ID: \_\_\_\_\_

Product Description or Part Number: \_\_\_\_\_

Are you requesting a Refund or Product Exchange: \_\_\_\_\_

Reason for Return:  
\_\_\_\_\_  
\_\_\_\_\_

**DISCLAIMER:**

**RETURN/REFUND:** Item must not be used or installed for return/refund eligibility unless previously arranged. All returns are subject to our standard restocking fee as highlighted in the item listing and our Store Policy.

**WARRANTY/EXCHANGE:** Warranty term starts from the original DATE OF PURCHASE. Product warranty terms do vary and are highlighted in the listing description.

**ALL RETURNS & WARRANTY CLAIMS** are subject to inspection and/or testing when received. Authorization of returns and warranty excludes but is not limited to unauthorized repair or tampering of product, items missing, factory seal/s broken, physical product damage, water damage or electrical current damage. We take pride in ensuring you are 100% taken care of and satisfied. Please let us know of any questions or concerns.

Thanks again for choosing Earth Sense Energy Systems.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_