



Return Authorization Form
Please fill out and include with returned item.

RETURN ADDRESS:
Earth Sense
Att. Online Parts
PO Box 167
W9715 State Road 96
Dale, WI 54931-0167
800-236-6647 / info@pellethead.com

Customer Name (Name order was placed under): _____

Order ID/Username ID: _____

Product Description or Part Number: _____

Are you requesting a Refund or Product Exchange: _____

Reason for Return:

DISCLAIMER:

RETURN/REFUND: Item must not be used or installed for return/refund eligibility unless previously arranged. All returns are subject to our standard restocking fee as highlighted in the item listing and our Store Policy.

WARRANTY/EXCHANGE: Warranty term starts from the original DATE OF PURCHASE. Product warranty terms do vary and are highlighted in the listing description.

ALL RETURNS & WARRANTY CLAIMS are subject to inspection and/or testing when received. Authorization of returns and warranty excludes but is not limited to unauthorized repair or tampering of product, items missing, factory seal/s broken, physical product damage, water damage or electrical current damage. If upon testing the item is found to be in correct working condition, the customer will be responsible for shipping costs to send the product back when requesting the product instead of refund. We take pride in ensuring you are 100% taken care of and satisfied. Please let us know of any questions or concerns.

Thanks again for choosing Earth Sense Energy Systems.

Customer Signature: _____ Date: _____